

*I can't login to Möbius. I click the link and get a Möbius login screen which will not accept my Brock credentials.*

The system should automatically log you in without going to a Möbius login screen. If you get one when clicking on the activation link or using the Möbius link in Brightspace, please check the following:

1. Are you using the Mac Safari Browser? Unfortunately, Safari is unsupported by the Möbius system, and you will have to switch to a different browser. We recommend [Mozilla Firefox](#) since it has had in the past the fewest issues.
2. If you are already using a supported browser like Google Chrome, please make sure you have enabled Third Party Cookies. See the instructions for Google Chrome [here](#) or for Mozilla Firefox [here](#) (scroll down).

*I am having issues with certain features of Möbius not working in my browser (e.g., the equation editor).*

In the past, some students have had issues with their browser and the Möbius system. We have found that switching to [Mozilla Firefox](#) resolves these issues. You may also wish to try clearing your browser cache. See the instructions for [Mozilla Firefox](#) and [Google Chrome](#).