Brock University Plan
Pensioner Q & A

Who do I contact about a change of address/banking information?

Notify RBC Dexia Pensioner Assistance of any changes in your address or banking information:
1-800-668-1320

or:

RBC Dexia Investor Services
Benefit payment services
77 King Street West, 6th Floor
P.O. Box 7500, Station A
Toronto, Ontario M5W 1P9

It is also important to notify Brock University of changes in address so that pensioner communication is mailed to the correct address. Contact Janice Facey, Pension Assistant, Brock University (905-688-5550 x3186 or jfacey@brocku.ca) to update your Brock records.

How do I get a copy of my T4A if I have lost my original?

Contact RBC Dexia Pensioner Assistance at 1-800-668-1320 or contact Janice Facey, Pension Assistant, Brock University (905-688-5550 x3186 or jfacey@brocku.ca). A copy will be mailed to your home address.

Is it possible to have a higher tax amount deducted from my pension?

It is possible for you to request RBC Dexia to deduct a greater amount of tax from your pension. Your request must be made in writing to RBC Dexia and must specify:

- Your name
- Your Social Insurance Number
- That you are a Brock University pensioner
- The exact dollar amount of the additional taxes that you want deducted from your monthly pension.

Requests should be mailed to:

RBC Dexia Investor Services
Benefit payment services
77 King Street West, 6th Floor
P.O. Box 7500, Station A
Toronto, Ontario M5W 1P9

Is parking provided for retirees when visiting Brock?

Discounted parking is provided for Brock University Retiree Association (BURA) members. Other visitors to the campus may park in many of the pay per use areas around the campus. Meters or Pay and Display machines are located along Meter Road, Isaac Brock Blvd in front of the Schmon Tower, in front of the Faculty of Education, and in Lot P which is located next to the Walker Complex. Click on the link below for current rates:

http://www.brocku.ca/parking/i_rates.php

When will I know the value of my Brock pension for the next year?

Pension adjustments in the Brock Pension Plan are effective July 1st of each Plan year. The adjustment normally occurs with the October 1st payment. There is a delay because it takes time to determine the final year end rate of return, analyze pensioner data, determine the magnitude of the adjustment, and implement the adjustment. A letter is sent to pensioners in September notifying them of their new pension values. Pensioners will be notified if the October 1st timeline for the adjustment is being changed for any given plan year.