Disruptions Not Under Facilities Management Control

Emergencies that are under the control of the Emergency Response Team or Crisis Management Group

- Campus Wide emergencies requiring use of Emergency Alerting System
- Imminent threats
- Evacuation of premises
- Inclement weather University closures
- Hazardous Incident Risks e.g. shelter in place or evacuation if toxic substance released

Inclement Weather (no physical damage affecting services and no need for ERT/CMG management) Disruption of Services - Municipal (Upper and Lower Tier) and Public Utilities

- Traffic related disruptions
- Public works disruptions including sewer and water
- Public transit disruptions
- Natural gas leaks
- Evacuation of surrounding areas
- Public Health

Security related disruption that is under the control of Campus Security

- Police, fire, and medical emergencies - initial response
- Traffic control
- Vehicle movements and control along designated campus evacuation routes

Services at facilities and/or properties and sites managed by Faculties, other Departments, and Non-University Entities

- Parking Services disruptions
- Theatre performance cancellations or closures
- Walker Complex pool or gym facility cancellation or closures
- Gibson Library services - cancellation or closures
- Registrar’s office cancellations; closures or rescheduling
- Hamilton Campus (Faculty of Education)
- Rodman Hall (Faculty of Humanities)
- Residences (Department of Residences)
- Student Union operated facilities and outlets (Brock University Student Union)
- Sodexho operated facilities and outlets (Community and Ancillary Services)
- Concordia Lutheran Seminary
- Rosalind Blauer Centre for Child Care
- Heritage Plaza Tenants

1 Faculty & Department “Facility Managers” are to coordinate with the FM Customer Service Coordinator and/or applicable Director for FM assistance beyond their capabilities, resources, or responsibilities.