

Email Communication to GPD's

October 2009

October 14: Graduate Student's Financial issues/concerns
Forwarded on behalf of Gail Pepper

Graduate Program Directors,

I'm writing to remind you and request that you use the Office of Graduate Studies as your primary point of contact re: student financial issues/concerns. Joanne Kremble (Ext. 5207 or jkremble@brocku.ca) our Funding and Awards Officer is the main contact within our office re: student funding/financial issues. Both I and Charlotte may also be contacted to assist you. Our office can explore various means of assistance with both you and the student, with the specific student's situation in mind.

Unfortunately a number of our continuing and new international graduate students are experiencing considerable financial difficulty as they commence the Fall 09 term and we understand many issues have been raised directly with the Student Finance Office.

However, the Student Finance Office's mandate is not to arrange or deal with student financial need issues and cannot authorize exceptions to bursary and fellowship regulations. Special requests and arrangements for graduate students must be discussed and arranged through our office. For example, the Student Finance Office has worked with us to arrange TA payroll deductions as appropriate. The Office of Graduate Studies will assist the student in contacting Finance to make these or other arrangements.

If you have any questions or concerns, please do not hesitate to contact us in the Office of Graduate Studies.

Thanks in advance for your assistance and cooperation.

Best regards,
Gail