Feature operation

AutoDial			
Store	AutoDial		▶ AutoDial
Use		AutoDial	
Display	Display	AutoDial	
Call Forward			
Activate	Fwd		▶ Fwd
Deactivate	▶ Fwd		
Reinstate	Fwd	▶ Fwd	
View number	Display	▶ Fwd	
Call Pickup		Pickup	
Call Waiting			
Answer		▶ CWT	
Return to first call			
Conference	Conf		▶ Conf
Handsfree			
Activate			
Switch to handset			
Handset to handsfree			
Hold			
Place a call on hold			
Return to a held call			
Last Number Redial			
Message			
Ring Again			
Activate	RngAgn		
When notified		▶ RngAgn	
Deactivate	▶ RngAgn		
Shift			
Transfer	Trans		▶ Trans

Legend

Icon	Action
( )	Indicates the key cap text label. For example, (Message).
	Lift the handset, press the DN key, or press the **Handset** key.
	Replace the handset, or press to end the call.
	Dial a number.
	Press the line (DN) key.
▶ AutoDial	The ▶ flashes when a feature is being programmed. The ▶ lights steadily when a feature is active.
	Press the **Services** key.
	Press the **Message** key.
	Press the **Navigation** keys.
	Press the **Handsfree** key.
	Press the **Mute** (on/off) key.
	Press the **Directory** key.

Service and Telephone Options menu

Services menu

(Services) Select

Note: The **Services** menu contains the **Telephone Options**, **Password Admin**, **Virtual Office**, and **MG 1000B** menus. These options are not available on all Nortel IP Phone 2004 phones. Consult your system administrator.

Telephone Options menu

Volume adjustment

Ringer	Select		Select
Handset	Select		Select
Handsfree	Select		Select
Headset	Select		Select
Buzzer	Select		Select

Contrast adjustment

Select

Language

Select Select

Date/Time format

Select

Local DialPad Tone

Select

Ring type

Play Select

OnHook Default Path

Select

Note: The **Directory** key provides access to Corporate Directory, Personal Directory, Redial List, and Callers List. For additional information about your IP Phone 2004, consult the *Nortel IP Phone 2004 User Guide.*

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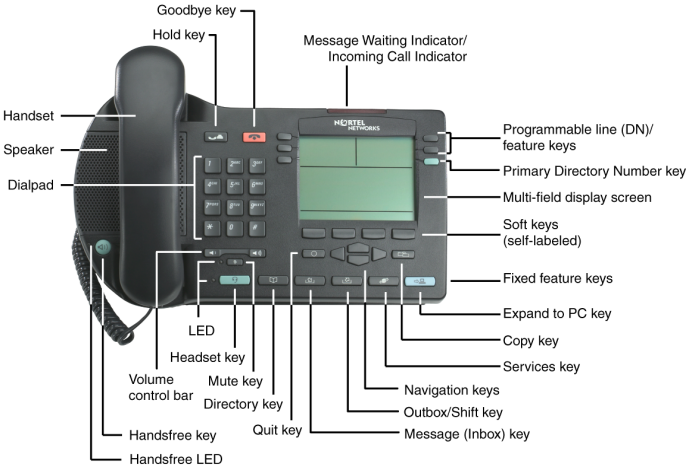

IP Phone 2004

For Nortel Communication Server 1000

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